



## **BOOSTERTHON FREQUENTLY ASKED QUESTIONS (FAQs)**

### **FOR KIDS**

#### **1. How long is a lap?**

1/16 of a mile.

#### **2. What are you raising money for?**

*To buy educational indoor recess games for all of the classes, and to support other school and PTA programs and activities.*

#### **3. What is BoosterThon?**

*It is a program where we learn about building character and being a good friend while raising money for our school.*

#### **4. Should I give you the money now?**

*No, after the Fun Run I will come back to do a pledge collection.*

#### **5. Do I have to pledge \$1 per lap?**

*No, you may pledge or donate as much or as little as you want.*

### **FOR GROWNUPS**

#### **1. What is the difference between pledge per lap and flat donation?**

A pledged per lap amount will be multiplied by the number of laps the student will run at the Boosterthon Fun Run (approximately 25 to 35 laps with a lap cap of 35). Example: If the sponsor makes a \$1 pledge per lap and the student runs 30 laps, the sponsor owes \$30 to the school. You can also pledge **as little as \$0.01** per lap and owe only \$0.30 if the student runs 30 laps.

#### **2. How are prizes awarded? Do flat donations get rewards?**

Rewards are given out based on the pledged per lap total of the student. All amounts recorded online continue to be added together to reach new Fitness Reward levels. **Yes, students may also earn rewards for flat donations.** Every \$30 in flat donations is equal to \$1 pledged per lap.

#### **3. My access code or website is not working.**

Your student's access code should be a 6-digit code. It is not case or dash sensitive. The most common issue causing website difficulties is an out-of-date Internet browser or security settings. Please check and download the most recent version and change your security settings.

#### **4. Why has my student not received his or her prize(s) yet?**

Pledges entered after 7:30 am that day will not be awarded prizes until the next school day. If your student has not received prizes in error, please contact us through a help request or send a note to the school, ATTN: A'Jeena Chavez

#### **5. Why can I not add any more pledges?**

The deadline to enter pledges is usually the day after the Fun Run event at 7:30 am unless communicated differently. You may send in any extra donations even if the pledges were not entered into the system.

#### **6. What is the payment process?**

The school will have three collection dates. Students will be sent home with a collection envelope and letter usually the day after the Fun Run day to collect and turn in any cash and check payments from sponsors, so please send your cash and check payments to school. Sponsors that also had valid email addresses entered with their pledges will also be sent an email the evening after the Fun Run day giving payment instructions. Sponsors should check their junk folder for the payment email if they have not received it. If any checks or cash are sent directly from the sponsor to the school, please write in the memo line the student and the grade the money is for, as well as our program—Boosterthon Fun Run.

*Remember, please do not make checks out to Boosterthon, only Twinbrook Elementary PTA.*

#### **7. Is my pledge tax deductible and do you give any receipts?**

Your donations will be tax deductible. If your school has an online payment option and you pay online, a receipt will be emailed to the email on file after the transaction. Any donation less than \$250 does not require a voided check or a letter from the charitable organization being donated to. Anything more than \$250 requires a letter from the PTA.

#### **8. What if I don't have internet access?**

Your child will still be able to collect pledges. Track them in their pledge book given on the day of the Pep Rally. Each day, their teacher will put on the same 3-5 minute video teaching the students the five Boosterthon principles that students have access to online. They won't miss out on a thing!

**Questions? Can you help on November 8 during the school day? Please contact A'Jeena Chavez at [fundraising@twinbrookpta.org](mailto:fundraising@twinbrookpta.org).**